

Exemplary Practice Summary:

This area of the monitoring focuses on an exemplary practice that the grantee is currently undertaking within their organization that can be adopted as a model for others to emulate.

A review of the Fairview Recovery Services' HMIS project is an example of an exemplary project this grantee has undertaken. "ShelterNet" provides a great example of a community that has taken a HUD mandate, to become HMIS compliant by September of 2004 and turn in into a very useful tool that has provided benefits beyond measure to the agencies that care for and serve the homeless population in the Broome County area.

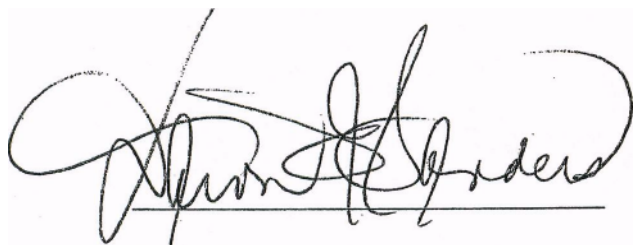
The highlights are listed below:

- A ShelterNet Policy and Procedures Manual that introduces the user to the homeless management information system's goals and objectives; its training and plan for implementation, access and security needs, the data standards and technical support available to the end user.
- A train-the-trainer program which trained shelter leaders on usage, security and password protection. FRS, Inc. HMIS staff led the training and since have provided technical support to the system's early adopters.
- The FRS, Inc is ahead of their program goals. They have completed the goal of getting the local shelter training on the ShelterNet system and has now moved on to the local transitional housing and other service providers.
- Recognition in the local media for the HUD-funded outreach workers who participate by meeting with homeless persons found under bridges tracked by the ShelterNet HMIS System.
- The project has a fully functional HMIS ShelterNet website and newsletter that is distributed to partnering agencies and other community and government officials across the area.
- The ShelterNet project was also able to attract significant monetary support from their local foundation to reinforce and expand their system.


Based on the material reviewed, interviews held and observations made, the reviewer concluded the following:

Exemplary Practice 1 - ShelterNet HMIS Project

Condition	Fairview Recovery Services, Inc. has turned a HUD mandate into an exemplary HMIS practice.
Results Achieved	FRS, Inc. is able to provide comprehensive care to the homeless population in the Broome County Community. HUD grantees that need a model HMIS project should look to ShelterNet as a stellar example.



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ATTACHMENTS

Exhibit 13 -3 Guide for Review of SHP Housing

Exhibit 13-4 Guide for Review of SHP Clients

Exhibit 13-7 Guide for Review of SHP Overall Management Systems