

SHELTERNET
Homeless Management Information System
February 2006 Newsletter

SOFTWARE UPDATE

The new version of the ClientTrack software has completed the testing phase and has been put in place at the Addictions Crisis Center (ACC). Now that the update has been integrated, we can complete the installation at the YMCA and the Volunteers of America (VOA). Data Systems International (DSI) experienced a few weeks worth of hiccups and delays in releasing the new version. Coupled with the inevitable holiday lulls due to vacations, the release holdup forced the postponement of the next round of installations. But now we're back on track.

GOING LIVE

The next few weeks will see two more agencies going live with ClientTrack. The YMCA and the Volunteers of America (VOA) will be actively entering client data by the beginning of April. All hardware is in place, software customization is nearing completion, and we're all excited to get them online. Meanwhile, the YWCA has computers, internet, and email now. As the YMCA and the VOA near completion, the YWCA will be getting customized and programmed as well, and they are expected to go live shortly thereafter.

POLICIES AND PROCEDURES MANUAL

The Policies and Procedures Manual has been completed, reviewed, and affirmed by all the participating agencies. The culmination of weeks of research, writing, and collaboration, the P&P Manual serves as the key reference document for staff use, role definitions and guidelines for governance of the ShelterNet project.

PRESS CONFERENCE

A press conference was held on November 22, 2005 at Fairview Recovery Services Men's Halfway House to announce the successful completion of the initial funding for ShelterNet. Turnout was very good and the event was an unqualified success. A representative from the Verizon Foundation was on hand to present a check for \$10,000 and push us over the top of our cash-match requirement.